

Електролукс-Electrolux-Elektrolux

Macedonia-Bitola

www.electrolux.com.mk.www.elektroluks.com.mk

About Us

[Electrolux Macedonia -Heating](#) & Palenzo is a family run business with over 25 years of experience. We specialise in the installation, upgrading & repair of domestic heating systems. We are based in Balkan.

At [Electrolux Macedonia -http://www.elektroluks.com.mk/Heating](#) & Palenzo we offer a wide range of skills and services to our clients.

Central Heating Installation and Repair

We install all types of boiler and will happily advise on the best type of heating system for your home depending on your location and the type of building you live in. We design heating systems using the latest technologies. We also service and repair all types of boiler/heating system components.

Customer Service

We know the importance of customer service. Our aim is nothing less than 100% customer satisfaction from your very first call until we finish on site and beyond. Being a family run business, we appreciate that people have busy lives. That's why we strive to cause as little disruption as possible whilst we are on site.

Qualified Heating Engineers

All [Electrolux Macedonia -Heating](#) & Palenzo engineers are trained to the highest level in their fields and are accredited to standards set out by the relevant trade association.

Landlord Gas Safety Certification

Stara carsija Bitola +389 47 203 900-203 330 GTC Bunjakovec Skopje+389 2 329 8 130
electrolux@mt.net.mk

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It is a legal requirement for landlords to ensure that all gas fired heating equipment within a rented property meets required safety standards (this is known as CP12 certification). All of our heating engineers are Register of Macedonia registered and are able to carry out CP12 certification

Boiler Maintenance

Now spring is finally here, this is an ideal time of year to service your boiler or consider a more energy efficient system. For advice or an estimate, electrolux@mt.net.mk today.

Electrolux Macedonia -Heating & Palenzo offer the following Services

- Replacement Boilers
- Heating Repairs
- Heating System Installation & Updates
- Boiler Servicing
- Powerflush
- Heating Breakdowns
- Landlords Gas Safety Certificates
- Bathrooms Fitted
- General Plumbing

Terms & Conditions

Pipe & Fittings

All pipe & fittings used are approved to current standards

Rubbish Clearance

All debris will be removed from site on completion of works and disposed of accordingly. Electrolux Macedonia -Heating & Palenzo endeavor to recycle as much as we can to reduce the amount of debris going to landfill sites.

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Insurance

All engineers working for Electrolux Macedonia -Heating & Plumbing are covered by public liability insurance

Damage to property

Although damage to property will be kept to a minimum, removal of any part of a heating systems can leave holes etc. any damage will be made good to a plaster finish ready for redecoration.

Floor Coverings

Any floor covering requiring removal/refitting will be done with extreme care. We however cannot take responsibility for any damage caused.

Furniture Electrolux Macedonia -Heating & Palenzo will advise which areas of the dwelling we will need to access prior to commencement of work, we expect smaller personal items to be moved to allow us to work, however bigger items such as beds or washing machines will be moved and replaced by us as required. An extra charge will be made if excessive furniture/items require removal.

Guarantees

All work is covered by a 12 month parts & labour guarantee.

Payment

Payment is accepted by either cash or cheque (preferable cheque) as soon as works are completed. A full VAT invoice will be supplied. A 18% Deposit is required in commencement of works with the remainder on completion unless otherwise agreed.

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In Conclusion

Electrolux Macedonia -Heating & Plumbing endeavor to complete our works, quickly, efficiently and with as little disruption to our customers or their neighbours, we pride ourselves on our cleanliness and politeness. We are more than happy to work round customer's requirements where possible. We will give notice of interruptions in hot or cold water services during the works and liaise with our customers to do the necessary works at the most convenient time.